

March the 30th, 2020

Cancellation of bookings for the sports event in summer in 2020

Because the sports event in summer was postponed, we have decided to accept the cancellation request for the booking of “Online credit card payment only (Non-refundable)” **without charging any cancellation fee.**

【How to cancel the booking】

Go to “change/cancel reservation”.

Click on the cancel button.

(Cancellation will be accepted without any charge)

Please make sure to complete the cancellation by May the 31st, 2020.

If you need a further assistance, please contact hotel.

For customers who booked rooms from the other booking website, the information is provided on the booking website.

We sincerely apologize for the trouble and inconvenience. Your understanding and cooperation will be greatly appreciated.

Thank you.